

The Mostly Legal Podcast: Episode 6 "If You Get Lost - Just Shake Something"

[Chelsea Huss](#) August 09, 2021

Buckle your seatbelts, because there is a lot to unpack in this episode! Holly Pulido (Chief Operating Officer at Slack Davis Sanger LLP) and Eric Hightower, CLM SPHR (Director of Operations at Wright, Constable & Skeen, L.L.P.) take us through a jam-packed, 60-minutes' worth of award-worthy entertainment. From uncovering the real myth behind the legal management profession and navigating mergers and acquisitions, to learning how to prioritize an onslaught of requests, this episode will remind you why you do what you do. And, as a bonus, you'll also discover what really happens when the light bulb during a Kmart blue light special goes out... Take it from us, if the hosts of our show suddenly become Holly and Eric, you'll know why!

About the Guests

Eric Hightower, CLM SPHR

Director of Operations, Wright, Constable & Skeen, LLP.

Eric L. Hightower is the Operations, Wright, Constable & Skeen, LLP. He is the principal administrator who manages the key areas of the firm's operations and shares the responsibility for the implementation of the strategic plan and practice management. He is an active member in various roles on both the local and national levels of the Association of Legal Administrators. He currently serves on the Board of Directors of the Association of Legal Administrators and is a past president of the Maryland Chapter.

Eric has a B.S. in Business Administration from the University of Maryland University College and is currently pursuing his Master in Business Administration (MBA). He also holds certifications as a Certified Legal Manager (CLM) as well as a Senior Professional in Human Resources (SPHR). Eric was awarded the distinction of an "Unsung Legal Hero" by the Maryland Daily Record and is a frequent speaker on the topic of best practices in legal management. Eric was also recognized by the National Association of Legal Administrators with the Volunteer of the Year Award. In his spare time, Eric enjoys spending time with his two daughters and grandchild, as well as traveling, hiking, and biking throughout the world.

Holly Pulido

Chief Operating Officer, Slack Davis Sanger LLP

Holly Pulido is the Chief Operating Officer, Slack Davis Sanger, LLP. in Austin, Texas. She has over 20 years of experience in all areas of legal administration and finance. She currently serves on the International Board of Directors of the Association of Legal Administrators (ALA).

In 2020, she served on ALA's Chapter Resource Team and was President of the Austin, Texas Chapter in 2018. She is also a member of the Society for Human Resource Management (SHRM).

LEGAL ADMINISTRATORS



What my friends think I do



What my mom thinks I do



What our clients think I do



What lawyers think I do



What I think I do



What I really do

Episode Resources

General Resources:

- [Association Legal Institute](#)

Holly's Resources:

- Holly Pulido's Firm- [Slack David Sanger, LLP](#)
- [Austin Chapter](#), ALA
- [ALA's Chapter Resource Team](#)

Holly's Hobby/Miscellaneous:

- [Tito's Distillery](#), Austin TX.
- [Crystal Healing](#)
- [Welding](#)

Eric's Resources:

- Eric Hightower's Firm- [Wright, Constable & Skeen, LLP](#)
- [CLM Exam](#)
- [Maryland Chapter, ALA](#)
- [Unsung legal hero](#) Maryland Daily Record, 2008

Eric's Hobby/Miscellaneous:

- [Zumba](#)
- Silver Refinery - [Smelting](#)
- Kmart [Blue Light Special](#)
- Schoolhouse Rock: America - [I'm Just a Bill Music Video](#)
- [Movado Museum Watch](#)

Thanks for tuning in! Join us back here next week for episode 7 with Judy Hissong and April Campbell