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Centerbase CloudBased Law Firm Management & Growth Platform

## Introducing the Centerbase Client Community

developers · Friday, May 28th, 2021

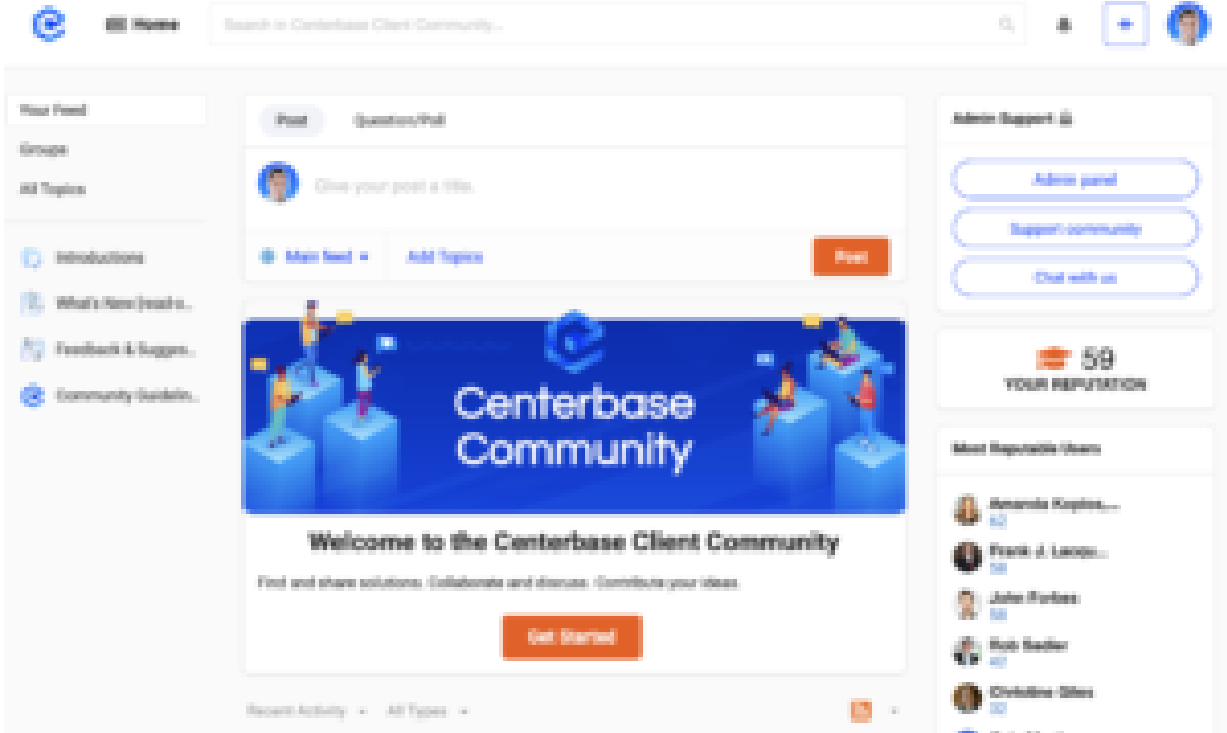
After months of planning and building from the ground up, we are excited to announce the launch of a brand new exclusive community for our clients!

Centerbase's mission for the community is to provide clients with a vibrant channel to ask questions, find answers, and engage with legal professionals from around the country on Centerbase best practices. Be the first to know and participate in discussions on upcoming product updates, training webinars, and the direction of our product roadmap.

We want to foster conversations about getting the most out of Centerbase to drive success at your firm.

So when can you get involved? The answer is right now!

All Centerbase users will receive an invite to the Centerbase Client Community via email. So be on the lookout for your invitation! We've already seen some great discussions from clients who are actively answering questions and contributing ideas.



The screenshot displays the user interface of the Centerbase Client Community. At the top, there is a navigation bar with the Centerbase logo, a 'Home' button, a search bar labeled 'Search in Centerbase Client Community...', and user profile icons. The main content area is divided into three columns. The left column contains a sidebar with 'Near Feed', 'Groups', and 'All Topics' (including 'Introductions', 'What's New (posts..)', 'Feedback & Suggen..', and 'Community Guidelines.'). The middle column features a 'Post' section with a 'Questions/Post' toggle, a text input field 'Give your post a title', and buttons for 'Main feed', 'Add Topics', and 'Post'. Below this is a large blue banner for the 'Centerbase Community' with the text 'Welcome to the Centerbase Client Community' and 'Find and share solutions. Collaborate and discuss. Contribute your ideas.' and a 'Get Started' button. The right column shows 'Admin Support' buttons ('Admin panel', 'Support community', 'Chat with us') and a '59 YOUR REPUTATION' badge. At the bottom right, there is a 'Most Reputable Users' list with profile pictures and names: Amanda Kopke, Frank J. Lopez, John Forbes, Rick Seiler, Christine Sites, and Evan Martin.

## Who is supported on the Community?

Access to the community is exclusive to Centerbase clients. All users of Centerbase can start having great conversations and seek insights and solutions right now.

## What is included in the Community?

The Centerbase Client Community includes a personalized social media-like experience. Subscribe to topic channels like Billing, Reporting, Settings & Customization, and Timekeeping to get the latest updates on things that are most important to you. Gain Reputation Points by commenting, answering questions, and voting on polls which can be used to purchase Centerbase gifts and swag!

Be sure to subscribe to the Feedback and Suggestions topic to upvote product ideas from other Centerbase users and suggest your own.

## Will the Community be moderated?

Yes. A combination of Centerbase employees and community champions will make sure the Community's conversation stays civilized, meaningful and true to our Community Guidelines and Terms of Use. Our moderation team will also ensure that urgent queries and support requests are addressed.

## Will I still be able to access email and phone support?

Email, phone and call-back requests are still available as normal to users of Centerbase. Our team of dedicated Support Specialists will be active throughout the community. If you are unable to find the help you need from the community, our team of specialists will be standing by to lend a helping hand.

## How do I register?

Registration for the Community is invite-only as it is intended to be an exclusive channel for our partners and clients. All Centerbase clients will receive an invitation via email to create their account. If you cannot locate your community invitation [please reach out to us here](#) and we'll have another invite sent your way ASAP.

We'll see you there!

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